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Q1

Name of organisation

Macquarie Care

Q2

Your name

Jenine Hughes

Q3

Position

Admin Co-ordinator

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Q10

Describe the experiences of people struggling to access affordable and suitable housing in the context of your organisation's work.

People are unable to access rental properties that they can afford. They may apply for 100 or more properties but people on higher incomes offer more money for the property so they miss out. The competition for properties is high so if they are currently homeless they are not selected. Property Managers / Real Estate agents are not impartial! If families are involved this greatly affects the children's education and the ability to continue attending the same school. A lot of social housing settings are very unsafe so we find people leave their social housing property due to feeling unsafe because of anti-social behaviour by residents.

Q11

Describe the flow-on impacts of the housing crisis in the context of your organisation's work.

Mental health issues, physical health issues. Huge stress. Difficulty continuing with or finding employment. Impact on childrens' education / attending school.

Q12

Describe how current policy settings impact housing affordability and access to housing from your organisation's perspective.

High interest rates are impacting the cost of housing.
Current social housing (high density) is often unsafe.
No rental security policies.

Q13

Describe what actions your organisation believes should be taken by governments to most improve affordability and access to housing.

Policies to provide rental security. Better management of current social housing to keep people safe, (ie security people / property managers on site to ensure anti social behaviour doesn't occur). Governments need to look at the current negative gearing policies to investigate how changes could release more properties onto the market. Governments could look at the current vacant office spaces to see if they could be converted into shared / communal living spaces.

Q14

Respondent skipped this question

Is there anything else your organisation would like to share with the Commission?
